

Kingston Police and Kingston Borough Neighbourhood Watch Newsletter July 2017

A summary of Kingston Police and NHW news for the Borough as a whole. Do let us know if there are any other areas you would like future newsletters to cover by emailing Alison.J.McWhinnie2@met.police.uk

Murder Investigation – Can you Help?

KINGSTON POLICE APPEAL FOR ASSISTANCE

MURDER



On Tuesday 6th June 2017 at around 6pm Derick Mulondo was fatally stabbed in Burritt Road, Cambridge Estate, Kingston. Were you in the area? Did you see Derick?

Did you see or hear anything suspicious? Do you have any footage of the attack?

Anyone with information is asked to call the incident room on **0208 721 4054** or CrimeStoppers on **0800 555 111** or www.crimstoppers-uk.org Any other local related issues please call Norbiton SNT on 0208 721 2000 or call 101.



Missing Person: Can you help?



Have you seen Kamran Shafiq aged 35? He was last seen by his wife on 08/06/2017. Please call us on 101 with info [#MissingPerson](#)

Missing Person – Can you help?



Missing person Mirko Orlandi, 31 years old, missing from Kingston town centre. Last seen 0025hrs 23rd June. Please call 101 if you can help: Ref CAD 6423/23JUN17

Missing Person – Can you Help?



Dominic Odah aged 19 is missing from [#Kingston](#) possibly in the [@MPShillingdon](#) or [@MPSHeathrow](#) area. Please call 101

Counter Terrorism

**IT'S
PROBABLY
NOTHING,
BUT...** ■■■ YOUR CALL COULD SAVE LIVES
ANTI-TERRORIST HOTLINE 0800 789 321

The threat from terrorism is real and serious. We've seen that terrorists can strike at any time and any place without warning. However, with a little knowledge you can increase your safety and help protect yourself against a terrorist attack. Find out below how to stay safe when you're out and about and how to report any suspicious behaviour that could be connected to terrorism.

Crowded places, events, public transport, and iconic locations are some examples of locations that could be potential targets for terrorists.

You are familiar with your surrounding area, so you're ideally placed to spot when something is amiss. In this period of heightened alert, it is vital to remain vigilant, trust your instincts and report possible terrorist activity to the police.

Take time out from using your mobile phone in public places so that you can be super aware of what is happening around you.

Look for anything that seems out of the ordinary, such as:

- People in stationary vehicles watching a building or structure
- Vehicles moving slowly near public buildings, structures or bridges, or parked in suspicious circumstances
- People using recording equipment, including camera phones, or seen making notes or sketches of security details
- Someone suspicious paying close attention to specific entry and exit points, stairwells, hallways or fire escapes
- People loitering at or near premises for long periods and watching staff, visitors and deliveries for no apparent reason
- People asking detailed or unusual questions about buildings and business operations, facilities (such as room layouts), security or parking for no apparent reason

If you've witnessed any of the above, trust your instincts and report it by calling the Anti-Terrorist Hotline on 0800 789 321 or 999. Our specially trained officers will take it from there.

Bike Theft



The bike pictured was taken from Ewell Road (near Browns Rd) recently. Please contact Berrylands SN Team if you have any info relating to this theft on **020 8721 2002**

Beware of Scam Posts Offering New Colours For WhatsApp



If you use WhatsApp, keep an eye out for fraudulent messages claiming that you can click to get new colours for your app.

The messages may come from your WhatsApp contacts or groups.

Do NOT click on the links!

If you follow the link in the post, you will be taken to a webpage that claims that you can now “change your WhatsApp and leave it with your favourite color”. If you click the “Activate Now” button, you will be taken to a second scam page that claims that, before gaining access to the new colours, you must first verify that you are an active WhatsApp user by inviting 10 friends or sharing on 5 groups.

After inviting your friends or sharing to your groups, you will then be provided with a link that supposedly allows you to install the “new colors” update. However, clicking the link actually prompts you to install a dodgy adware extension from the Chrome webstore.

Despite its appearance, the message and associated browser extension have no connection to WhatsApp. You should be very wary of any message that claims that you must verify that you are an active user by sending invites or sharing to groups. This is a common scammer ruse.

Similar WhatsApp scam messages have promised users new features or have claimed that users must update to a new version. Again, these fraudulent messages are designed to trick

users into downloading malware or rogue apps and visiting spam websites. And, like this version, the scam messages trick people into spamming their friends with the same fake offers.

Always get any updates for WhatsApp via the official app store for your device. The WhatsApp website includes a download page that directs you to the correct download site for the device you are using.

Thefts From Motor Vehicles

There has been a spate of thefts from motor vehicles on the borough. Most theft from motor vehicles is opportunistic. Whilst this can involve forced entry to vehicles, it is surprising just how many cars are left unlocked. This might be as a result of forgetfulness or incorrect use of key fobs.

You can reduce the risks by following some simple advice:

- Make sure you have locked your vehicle and your windows are closed too, even for short stops. Manually test your car door to ensure it is locked before you leave it.
- Use your garage or park in well-lit, well-populated and overlooked areas.
- Use car parks that have parking attendants and ones with Park Mark accreditation. These car parks are designed to be safe environments and are approved by the police.
- Remove your valuables. Even bags, jackets, cases and toys have a value to a thief. A jacket could contain cash or cigarettes that may encourage them. Lock them away in your boot but only if you cannot access the boot from the rear seats and you cannot unlock the boot from a switch in the cabin.
- Remove loose change from view. Its presence may tip the scales in any decision on whether to attempt to break in.
- Remove electronics such as sat-navs. You should also remove any holders or chargers and wipe clear suction cup marks. Any evidence could encourage a thief to look further. Consider buying another means of holding your device such as a weighted mat holder.
- If your car has a wireless key system, keep your keys well away from windows etc. where they can be picked up by the remote reading device the thieves use. You can wrap your Car Key in Kitchen Foil which should stop it being read and you can purchase a Faraday Pouch for your Car keys or your Credit Cards.

Ticketing Fraud – ‘goticketsuk.com’

The National Fraud Intelligence Bureau has identified a number of reports made by the public surrounding an online ticket vendor called ‘goticketsuk.com’.

Victims have purchased tickets for concerts or festivals due to take place many months later. Upon purchase they are instructed that they will receive physical tickets along with further correspondence nearer to the event date; however, as the concert or event date has drawn closer and victims have attempted to contact ‘goticketsuk.com’ for an update, a response has been received suggesting a number of reasons why tickets cannot be sent. These include an overbooking of tickets at the venue, a delay receiving the tickets from a supplier, or that the tickets have simply had to be cancelled.

When victims have responded to the email or attempted to seek further information via ‘goticketsuk.com’ social media platforms, there has been no further contact. Some reports have also indicated that victims have been promised a refund, though the NFIB are currently unaware of any refunds being awarded. In these cases there appears to be a number of victims who were expecting to attend a Robbie Williams concert and there have also been some reports which have indicated fraudulent ticket purchases for The Demon Dayz Festival.

The NFIB would encourage anyone who has purchased tickets or passes for upcoming events via ‘goticketsuk.com’ to contact Action Fraud in the first instance, especially in cases where no correspondence has been received surrounding their purchase so that a report can be taken.

PROTECTION / PREVENTION ADVICE

- Only buy tickets from the venue’s box office, the promoter, an official agent or a well-known and reputable ticket exchange site.
- Be wary of purchasing tickets from a third party (for example via an online auction or social media platform).
- It is not recommended to transfer money directly into any seller’s bank account; use a secure payment site such as PayPal.
- Paying for your tickets by credit card will offer increased protection over other payments methods, such as debit card, cash, or money transfer services. Avoid making payments through bank transfer or money transfer services, as the payment may not be recoverable.

If you have been affected by this, or any other type of fraud, report it to Action Fraud by calling 0300 123 2040.

Protect Your Home from Burglars

PROTECT YOUR HOME FROM BURGLARS BY PROTECTING YOUR GARDEN

Protecting your garden and outbuildings not only keeps bikes and other valuables in your shed safe, but can also stop burglars getting into your home.

For more crime prevention advice, visit: www.met.police.uk/garden-security



BE SAFE



Now the weather has turned for the better (at last!!) we want to help you protect your home from burglars. Current burglary trends on the Borough show that in a number of cases access has been gained via the back of the building. Here are our top tips:

- 1 - **Low front boundary**; keep hedges and walls at the front of your house low (under 1 metre) so burglars have nowhere to hide.
- 2 - **Secure side gate**; keep side gates locked at all times. Open gates mean burglars can easily access your home without being seen by passers-by or neighbours.
- 3 - **High side and rear boundaries with trellis and spiky defensive planting**; keep hedges, walls and fences around your back garden high (over 1.8 metres). Add lightweight trellis to gates and fences and plant some prickly plants such as those on page 4 to make it harder for burglars to climb over.
- 4 - **Gravel driveway and path**; gravel driveways and paths make it harder for burglars to go undetected.
- 5 - **Security light**; install an outside security light so that intruders can't approach without being seen.
- 6 - **Intruder alarm system**; install a burglar alarm system.
- 7 - **Secure shed door and window**; always keep your shed locked and secured. Often sheds contain valuables such as power tools and bicycles.
- 8 - **Never leave tools lying around**; never leave tools lying around as they can be used as a way of breaking into your home.

You can also find out more by visiting: www.met.police.uk/garden-security

As always if you see people acting suspiciously around houses, call us straight away on 999.

Kingston Police Open Day



We would like to invite you all to our Police Station Open Day on Sunday 16th July between 11am-3pm. Last year we welcomed over 1,500 local friends into our station, which was amazing to meet so many of you all! There will be lots for the youngsters to do so please feel free to bring the whole family down. We are working hard to bring the following to the open day:

- Police Cars
- Custody Tours
- Police Dogs (TBC) and Police Horses (TBC)
- Police Cats
- Police Helicopter
- RNLI Boat
- Prisoner Transport Van
- Riot Cops
- CID
- London Fire Brigade
- London Ambulance Service
- Dancing Dan 🕺

We look forward to welcoming you on the day 🌟

Future Talks



It was lovely to catch up with so many people at our Cyber Scams, Local Scams and Rogue Traders talk on 10th June.

We are currently looking at our schedule of talks for 2018. Are there any particular topics you would like us to cover? Please email kingstonnhw@gmail.com

Wifi Hotspots and VPN

Publicly available wifi connections, or 'hotspots' can be useful for accessing the internet when you are not at home or work. HOWEVER..... Not all wifi connections are secure and there are ways in which they can be used by cyber criminals to intercept your data!

Sniffing is a technique whereby the cyber criminal captures your data as you send it over the wifi network. By doing this they can steal passwords, login details and sensitive information and then either use it to commit offences against you or sell it on to another party. Even if you are not typing logon details into your device every time you open an app on a phone such as an email or social media application, logon details are sent across the network and can be intercepted.

Cyber criminals can set up their own public hotspots in an attempt to get you to connect to them (**Evil Access Points**). They connect their computer to the internet and then broadcast their signal as a wifi connection frequently calling it something like 'free_wifi' or 'coffee_shop_wifi' Once you connect to the hot spot you are effectively connecting to the criminal's computer and they can capture any data you are sending.

Use a **Virtual Private Network (VPN)** when accessing public wifi connections. By using a VPN all your data will be encrypted as it is transferred over the network so that if it is intercepted by anyone they won't be able to read it. VPNs can be downloaded on to phones and computers as an app. Don't do anything on public wifi that you wouldn't want other people to see eg online banking, accessing company emails or anything that requires you to enter a username or password If you are unsure if a wifi hotspot connection is secure, don't use it! Use your 3G or 4G data connection to access the internet instead as this will encrypt the data.

The short video below highlights how easily personal information can be obtained:
<https://youtu.be/YRs28yBYuI>

Court Result

On 9th June a case of Harassment was heard at Wimbledon Magistrates Court following an investigation by the team leading to one conviction.

The female was sentenced to 150 hours of unpaid work, to pay £625 CPS costs and a restraining order until 2020. Great work Tolworth SN Team!

Rogue Traders

When someone tries to sell you something, or gets you to sign up for goods or services in your home, they may be a genuine salesperson but sometimes it is a scam.

Rogue traders often cold call and convince people to pay extortionate prices for unnecessary work that can be poor quality. The services they offer may be gardening, tree pruning, general building work including roofing repairs and painting and decoration. Repairing gutters and

soffits, pressure washing a drive or patio – the list goes on. To get their foot in the door they may say they noticed faults on your property while working in the area, they may say they have excess building materials they need to get rid of at a low price, or claim they are from the council.

The best advice is to say no to uninvited sellers coming to the door. Only agree to meet a business in your home if someone can be with you during the appointment and remember reputable traders will not insist on cash payments. Only use trades people who are recommended to you by friends/family or have been checked out such as those listed on [Which? Trusted Traders' website](#).

Here are some of the tell-tale signs that a neighbour might have been caught out:

- Traders have been cold calling in the area
- A builder's van is parked nearby, particularly one that doesn't include a company name or contact details
- Building or maintenance work on your neighbour's garden or house starts unexpectedly
- Poor quality work is visible on the roof, driveway, or property
- Your neighbour appears anxious or distressed
- Your neighbour visits the bank, building society, or post office more frequently, particularly if they are accompanied by a trader

If you are concerned and without putting yourself at risk:

- Ask your neighbour in private -- in person or on the phone - if things are OK
- If they are displeased, suggest calling a relative or carer on their behalf
- Note any vehicle registration numbers
- Note description of the people
- Keep hold of any flyers you have received through your door
- Ask if the trader has left any paperwork and put it in a clean food bag
- If the situation with the trader becomes volatile, call the police

Wedding Services Fraud

With the upcoming “Wedding Season”, and for those individuals who are considering making plans for next year and beyond, you should be aware of the potential risks of fraud involved.

According to ‘bridesmagazine.co.uk’, in 2017 the average wedding cost spend is approximately £30,111. This will be paid out to multiple vendors, including; photographers, caterers, reception venues and travel companies, to name a few. Many

of these services will require booking at least several months in advance and you may be obliged to pay a deposit or even the full balance at the time.

Being aware of the potential risks and following the below prevention advice could minimise the likelihood of fraud:

Paying by Credit Card will provide you with protection under Section 75 of the Consumer Credit Act, for purchases above £100 and below £30,000. This means that even if a Company goes into liquidation before your big day, you could claim a refund through your Credit Card Company.

Social Media - Some Companies run their businesses entirely via social media sites, offering low cost services. Whilst many are genuine, some may not be insured or may even be fraudulent. There are a few things you can do to protect yourself;

- Ensure you obtain a physical address and contact details for the vendor and verify this information. Should you experience any problems, you will then be able to make a complaint to Trading Standards or consider pursuing via the Small Claims Court.
- Ensure you obtain a contract before paying money for services. Make certain you fully read and understand what you are signing and note the terms of cancellation.
- Consider purchasing Wedding Insurance - Policies vary in cover and can be purchased up to two years in advance. They can protect you from events that would not be covered under the Consumer Credit Act.
- Complete research on each vendor, ensuring you are dealing with a bona fide person or company. Explore the internet for reviews and ratings and ask the vendor to provide details of past clients you can speak to. You should do this even if using companies recommended by a trustworthy friend or source.
- For services such as wedding photographers, beware of websites using fake images. Look for inconsistencies in style; Meet the photographer in person and ask to view sample albums. If you like an image from a wedding, ask to view the photographs taken of the whole event so you can see the overall quality.

Hotpoint Scam

Several residents have received calls from someone claiming to be from Hotpoint. What at first seems a genuine call soon turns into a call for information. First they were told their warranty had run out and they could buy a protection plan from them to cover any repairs. They were asked to give them their detail, set up a direct debit and then they wouldn't have to worry about future repairs. Withheld number was displayed.

Domain Name Search Engine Registration Scam

If you ever receive an email that appears as if it has something to do with your web hosting and/or domain name, contact your web hosting company directly and verify it with them. Residents in Surbiton have been receiving scam emails regarding Domain Name Search Engine Registration. To give some background clarification:

Domain Name Registration is a real service and is a record of you as the owner of your website. It's your domain name that lets people know where on the Internet your website can be found. The cost of purchasing said necessary domain is low and is separate from your Web Hosting fees. Domain names are purchased from reputable **registrars**. A registrar is a company or entity that manages the reservation of Internet domain names. A domain name registrar must be accredited by a generic top-level domain registry and/or a country code top-level domain registry.

Domain Name Search Engine Registration is bogus! You don't have to "register your domain name with search engines" in order for the likes of Google, Bing, and Yahoo to find your site. They're can find your domain name automatically. These type of scam emails, while they may look official, have **nothing** to do with your actual domain registration, domain renewal, your website visibility in search engines, or website ranking. ALL they are doing is trying to get your money and your credit card information.

When it comes time to renew your domain name, you will receive an actual invoice from the registrar — ***which will not contain a one-day-urgency notice, threats of search engines not being able to find your site, or a "Lifetime plan."***

The scam email doing the rounds:

*From: Domain Services <notices@domainnotices0908.com>
Subject: Domain Notification: (YOUR NAME IS INSERTED HERE) This is your Final Notice of Domain Listing – YOURDOMAIN.COM
To: YOU@YOURDOMAIN.COM*

*Attention: Important Notice , DOMAIN SERVICE NOTICE
Domain Name: YOURDOMAIN.COM*

*Complete and return by fax to:
1-716-242-0420*

ATT: YOUR NAME
ADMINISTRATIVE CONTACT

[How did they get your information? All of your contact information is easily obtained if you do not have Private Registration]

Please ensure that your contact information is correct or make the necessary changes above

**Requested Reply Before
FEBRUARY 03, 2017**

[The false sense of urgency: You're given 1 day to reply.]

PART I: REVIEW SOLICITATION

Attn: YOUR NAME

As a courtesy to domain name holders, we are sending you this notification for your business Domain name search engine registration. This letter is to inform you that it's time to send in your registration and save.

Failure to complete your Domain name search engine registration by the expiration date may result in cancellation of this offer making it difficult for your customers to locate you on the web.

[Insert that false sense of urgency, yet again! Also add in a nonsense statement regarding search results; just for the fear factor.]

*Privatization allows the consumer a choice when registering. Search engine subscription includes domain name search engine submission. You are under no obligation to pay the amounts stated below unless you accept this offer. Do not discard, this notice is not an invoice it is a courtesy reminder to **register your domain name search engine listing so your customers can locate you on the web.***

[Rinse and repeat scary stuff about customers not being able to locate you on the web.]

*This Notice for: WWW.YOUR DOMAIN.COM will expire on FEBRUARY 03,2017.
Act today!*

Select Term:

[] 1 year 02/03/2017 – 02/03/2018 \$75.00
[] 2 year 02/03/2017 – 02/03/2019 \$119.00
[] 5 year 02/03/2017 – 02/03/2022 \$199.05
[] 10 year -Most Recommended- 02/03/2017 – 02/03/2027 \$295.00
[] Lifetime (NEW!) Limited time offer – Best value! Lifetime \$499.00

Today's Date: _____ Signature: _____

Payment by Credit Card

Select the term above, then return by fax: 1-716-242-0420

[FAX credit card info? Seriously?]

Investment Fraud Advice – From the Financial Conduct Authority (FCA)

Investment scams are designed to look like genuine investments. Spot the warning signs; have you been:

- Contacted out of the blue
- Promised tempting returns and told the investment is safe
- Called repeatedly
- Told the offer is only available for a limited time?

If so, you may have been contacted by fraudsters.

Avoid Investment Fraud

1. Reject Cold Calls

If you've received unsolicited contact about an investment opportunity, chances are it is a high risk investment or scam. The safest thing to do is to hang up and not proceed with the 'investment'

2. Check the FCA Warning List

This is a list of firms and individuals that the FCA know are operating without their authorisation.

3. Get Impartial Advice

Consider doing this before you hand over any money. Seek advice from someone unconnected to the firm that has approached you.

Report a Scam

If you suspect that you have been approached by fraudsters please tell the FCA using the reporting form at www.fca.org.uk/consumers/report-scam-unauthorised-firm. You can also call the FCA Consumer Helpline on 0800 111 6768.

If you have lost money to investment fraud, report it to Action Fraud on 0300 123 2040 or online at www.actionfraud.police.uk

Find out more at www.fca.org.uk/scamsmart

Remember: if it sounds too good to be true, it probably is!

Vehicle Fraud

Fraudsters have been advertising vehicles and machinery for sale on various selling platforms online. The victims, after communicating via email with the fraudster, will receive a bogus email which purports to be from an established escrow provider (a third party who will keep the payment until the buying and selling parties are both happy with the deal).

These emails are designed to persuade victims to pay upfront, via bank transfer, before visiting the seller to collect the goods. The emails also claim that the buyer (victim) has a cooling off period to reclaim the payment if they change their mind. This gives victims the false sense of security that their money is being looked after by this trustworthy third party, when in fact it is not and the money has gone straight to the fraudster.

Protect yourself:

When making a large purchase such as a new car or machinery, always meet the seller face to face first and ask to see the goods before transferring any money.

If you receive a suspicious email asking for payment, check for spelling, grammar, or any other errors, and check who sent the email. If in doubt, check feedback online by searching the associated phone numbers or email addresses of the seller.

Contact the third party the fraudsters are purporting to be using to make the transaction. They should be able to confirm whether the email you have received is legitimate or not.

False adverts often offer vehicles or machinery for sale well below market value to entice potential victims; always be cautious. If it looks too good to be true then it probably is.

If you have been affected by this, or any other type of fraud, report it to Action Fraud by visiting www.actionfraud.police.uk, or by calling 0300 123 2040.

More Tasers for Kingston Police Officers.....

The Commissioner has announced the deployment of an extra 1,800 Tasers across the Metropolitan Police. A portion of those Tasers will be coming to our officers for deployment in Kingston.

Please do not let this alarm you, do feel free to talk to officers on the street or post questions below.

For further information click this link:

<http://news.met.police.uk/.../additional-officers-to-be-train...>

We Stand Together



#Kingston Interfaith Forum brings people and communities together, to stand united, not divided. #WeStandTogether

Man&Boy



MAN&BOY seeks to raise self-esteem in boys and support men in relationships as role models so that boys are empowered to reach their full potential. Their programme is designed to engage the young person and their role model in understanding each other better, building trust, confidence and skills in an atmosphere of praise and encouragement and includes structured outward-bound camps, relationship building sessions at a local indoor climbing centre and on-going support through a series of 'super-Saturday' activities during the year.

They work with boys aged 9-12 who are 'struggling with life' and a significant male role-model within their family. They take referrals from schools and local agencies working in South West London and Surrey, offering three camps and two relationship building courses per year, serving around 50 families. They do not charge families anything to take part in MAN&BOY and this makes the programme accessible to any family in need. They do ask for a small contribution from referrers towards the programme but for the most part the cost is covered by donations from individuals, trusts and through fundraising events.



There are many ways that you can get in touch with MAN&BOY to find out more about what they do. Their newly updated website is available at www.manandboy.org, where they post regular news updates. You can follow them on Facebook [@manandboyuk](https://www.facebook.com/manandboyuk). or Twitter [@ManAndBoyUK](https://twitter.com/ManAndBoyUK). If you work in a school or social care setting and feel one of your pupils or service users may benefit from the work of MAN&BOY you can email them at info@manandboy.org

Victim Support – How They Can Help

Everyone reacts to crime differently, which is why Victim Support's services are tailored to individual needs. They're here to help anyone affected by crime, not only those who experience it directly, but also their friends, family and any other people involved.

Their support is free and confidential. It doesn't matter when the crime took place – you can get their support at any time, and for however long you need them. Their specially trained staff and volunteers are based locally across England and Wales and give people the emotional and practical help they need to recover from the impact of crime.

Emotional support

Crime can have a damaging effect on your mental and emotional well-being. If you've been affected by crime, one of the ways they can help you is by giving you the support you need to cope with emotional stress.

Their staff and volunteers are trained to listen, give information and offer feedback. They can help you to make sense of what you've been through, discuss your options and help you to feel like you're getting your life under control again. Talking with them gives you the chance to get things off your chest and let go of distressing experiences.

While some people can do this with friends and family, it doesn't work that way for everyone, especially if those around you are affected by the crime too. Victim Support can provide a safe, neutral place for you to voice your fears, worries and emotions. This helps a lot of people to cope and move forward after a crime.

Practical help

Being a victim of crime can lead to all kinds of practical problems. This can range from minor issues (such as damage to your property or having to fill in insurance forms), through to serious medical problems or the loss of your home. While emotional support can help you to deal with your feelings after a crime, practical problems often act as reminders of what you've been through and make it harder to get your life back under control.

That's why Victim Support also offer help with sorting out the practical implications of crime.

They can help with simple tasks like filling out forms (for compensation claims, for example), getting broken doors and windows fixed and installing burglar alarms. They can also assist with bigger problems such as getting medical treatment, getting rehoused or dealing with the criminal justice system over the course of your trial.

Confidentiality

The Victim Support service is confidential, and unless they believe there's a risk of harm or it's a legal requirement, they will always protect your confidentiality and not pass on your personal details or any other information that could identify you without your permission.

You can always get immediate support by calling their Supportline for free on 08 08 16 89 111. They also welcome calls via Next Generation Text on 18001 08 08 16 89 111.

Dementia Friends Talks



A Dementia Friend learns a little bit more about what it's like to live with dementia and then turns that understanding into action - anyone of any age can be a Dementia Friend.

Dementia Friends is about learning more about dementia and the small ways you can help. From telling friends about Dementia Friends to visiting someone you know living with dementia, or support a family member, every action counts.

Each Information Session lasts around 45 MINUTES.

You will learn more about dementia and how you can help to create dementia friendly communities where you live.

PUBLIC SESSIONS, ALL WELCOME, ALL START AT 12 -12.45PM

Monday July 3 - All Saints Church hall

Monday August 7 - John Lewis Community room

Monday Sept 4 - John Lewis Community room

Monday Oct 2 - John Lewis Community room

Monday Nov 6 - John Lewis Community room

Monday Dec 4 - John Lewis Community room

Book your place online <https://www.dementiafriends.org.uk/>



Did you know that the following services are available from Staywell?

FREE Advice and Information

FREE Community Team

Help at Home

Handyperson

Two Day Centres Raleigh House New Malden and Bradbury Kingston

Dementia Saturday Club (second Saturday of the month 11-2pm)

Kingston Community Furniture

<http://www.staywellservices.org.uk>

Free Home Visit from a Member of your Local Police Team

If you would find a home visit from a member of your Safer Neighbourhood police team to give you specific crime prevention advice on protecting your home helpful, do give them a call on their direct number:

South of the Borough	North of the Borough
Alexandra – 020 8721 2516	Beverley – 020 8721 2751
Berrylands – 020 8721 2002	Canbury – 020 7161 8115
St Marks – 020 8721 2044	Coombe Hill – 020 8721 2804
Surbiton Hill – 020 8721 2518	Coombe Vale – 020 8721 2515
Tolworth – 020 8721 2045	Norbiton – 020 8721 2000
Chessington – 020 8721 2001	Tudor – 020 8721 2580
	Grove – 020 8721 2588
	St James – 020 8721 2595
	Old Malden – 020 8721 2517

Free Home Visit from the Fire Brigade

London Fire Brigade Staff can visit your home, offer personal fire safety advice and will also fit free smoke alarms where needed. If you or someone you know would like a visit either call for free on 0800 028 4428 or email smokealarms@london-fire.gov.uk



KINGSTON FIRE STATION OPEN DAY 12pm – 4pm Friday 11th August 2017



Includes:

- Fire Brigade displays
- Met Police
- London Ambulance Service
- RNLI
- Air Ambulance stall
- Wet the firefighter stall
- Colouring competition

Plus:

- Face painting
- Balloons
- Bouncy castle

Co Op Home Insurance Discount

Neighbourhood Watch 10% discount offer

All new Co-op Insurance customers who are active members of a Neighbourhood Watch Scheme and purchase a home insurance policy directly from Co-op Insurance over the phone will receive a 10% discount for the first year of their policy. In order to claim this offer you will need to telephone their customer contact centre for a quote. An active member of a valid Neighbourhood Watch Scheme is someone who is designated as such by Neighbourhood Watch. The terms and conditions of this promotion do not alter or vary the terms and conditions of any Co-op Insurance home policy which may be purchased. The Co-op reserve the right to decline any application for any insurance policy in their absolute discretion and they are not obliged to disclose any reason for rejection. Please visit www.ourwatch.org.uk/exclusions-and-limitations/ for Exclusions and Limitations for this offer. A new customer is someone who has not had an Insurance policy of the same type with Co-op Insurance in the last 12 months. Home insurance lines are open from 8am- 8pm weekdays, 8am-5pm Saturdays and 9am-4pm Sundays. Applicants for insurance are subject to normal underwriting criteria.

Call the Co-op on 0800 781 1390 and quote code **NHW10**

Smartwater Discount



All Kingston NHW members can benefit from a discount when purchasing Smartwater.

Please visit:
shop.smartwater.com/london-nhw
Or call: 0333 320 7797.
Use discount code: **L6EK25NW**

REGULARLY STOLEN ITEMS FROM HOMES:

Mobile phones • Tablets • Laptops
• Hand tools • Jewellery • Bikes

Smartwater Q & A

Q How long does SmartWater last?

A It's guaranteed to last for five years, that's £5 a year for peace of mind. In practice it could last longer depending on how much has been applied, if it's outdoors or indoors, and other factors.

Q How can I check to see the liquid I've applied?

A All you need is a UV light. You can buy one from the main SmartWater online shop or from other retailers. Some UV lights will fluoresce SmartWater better than others. The ideal light frequency is 365nm.

Q Could I not just mark my property with a UV pen?

A There are limitations to using a UV pen. Pens don't write on all types of surfaces. Some items such as jewellery are too small to clearly write your postcode on. Thieves can strike through a postcode, scratch or deface it. SmartWater on the other hand can be applied to virtually any item and only a small amount of it is required to recover your unique code to identify the registered owner.

Q What happens if I move?

A You can update your personal details recorded on SmartWater's database by contacting the Customer Services Team. There is no charge for this service.

Q Do I have to pay a subscription?

A No, not with this special offer to NHW residents. There are no additional or repeat costs.

Q Can I share my SmartWater with a friend or neighbour?

A No, because the code in your kit is uniquely registered to you. If you don't own a piece of property, then don't mark it with your code.

Q Why do I need to register?

A Every SmartWater forensic traceable liquid carries a code which is unique - we never make the same code twice. The code within your liquid, together with your name and address details, are stored on our off-line secure database, which is maintained to the highest international standards of ISO27001. If your valuables are stolen and recovered by the Police, our forensic scientists will analyse traces of SmartWater to link the stolen item back to you.

Q Why do criminals fear SmartWater?

A The most effective way of deterring criminals is to increase their chances of getting caught. Traceability makes it more difficult for a thief to sell on their stolen goods, because through traceability comes accountability - and the likelihood of proven guilt. Because the police regularly check for SmartWater on recovered stolen property and actively raise awareness of it, SmartWater is well known and feared by criminals. With hundreds of convictions and a 100% conviction rate in court to our name, criminals are aware of our power to place them at the crime scene and secure a conviction. By displaying SmartWater THIEVES BEWARE® deterrent stickers, you are sending out a powerful warning to any would-be thieves.

Patlock Discount



Patlock is the home security product and visual deterrent for French and Conservatory doors. Designed to deter and stop would-be intruders, the Patlock provides extra security and instant peace of mind for the homeowner. The Patlock is easy to fit and works by holding the door handles in place. This ensures that the door mechanism cannot be opened, even if the locks are snapped or removed. In addition, each Patlock comes with a pair of tamper resist spindles to enhance the security that Patlock provides:

- Instant french door security lock.
- Easily fitted and released in seconds.
- No keys or code numbers required.
- Adds extra security and provides peace of mind.
- Supplied with a pair of tamper resist door spindles.
- Locks patio doors securely, stops intruders fast.
- Patent registered design, developed in the UK.

Watch a video at www.patlock.co.uk to see how Patlock works. Members of Neighbourhood Watch can buy Patlock at the exclusive discounted rate of £42.50.

Public Liability Insurance

NHWN is delighted to have secured an excellent deal on our Public Liability Insurance cover on behalf of the membership for the year ahead April 2017 – March 2018. The new policy will be available from the 1st April 2017 and can be downloaded from the Knowledge Base section of the Ourwatch website.

Social Media

Kingston Police, Neighbourhood Watch and Business Watch are all on social media. We would love you to follow us:



@mpskingston

@KingstonNHW

@KBBusinessWatch



/mpskingston

/KingstonNHW

/KingstonBoroughBusinessWatch



/mpskingston



/kingstonmps