

# Freeview frequency changes

<https://www.a516digital.com/2018/03/londoners-struggle-with-freeview.html>

[March 21, 2018 Freeview](#), [News](#)



**Freeview users in London have been getting angry over changes to the service, which took place on Wednesday morning.**

As part of a Government scheme to clear TV frequencies in preparation for future 5G services, the London TV region became the latest to be affected by changes to Freeview. The changes also affect YouView (BT TV, Plusnet TV, TalkTalk TV) as well as Now TV Smart Box and EE TV users in the region.

Throughout the day aerial installers and specialists in London have reported high demand for their services, with many angry viewers complaining on social media about the changes, which has resulted in some viewers losing access to channels including BBC Four HD, Al Jazeera, Keep It Country, FreeSports and PBS America.

The Freeview frequency clearance programme began with next to no fanfare in parts of Scotland last year, and is due to continue on a region-by-region basis until 2020, when 5G services are expected to arrive in the UK. [Similar changes also took place in parts of Southern England on Wednesday.](#)

Viewers have been advised to retune to restore channels. But some channels are now available on frequencies never used before by the capital's main Crystal Palace transmitter (pictured above), meaning some aerials will not be able to pick up all channels as before.

However, viewers receiving Freeview via a shared or communal aerial may also not be able to receive all available services: despite letters from Digital UK, the organisation overseeing the changes, to landlords, it appears some have failed to ensure aerial systems are suitable, or pass through the correct frequencies, based on feedback from affected viewers to a516digital today.

For viewers receiving Freeview from one of the many relays dotted around London, the changes have resulted in even the main channels such as BBC One being affected.

### **Which channels are affected?**

For viewers previously able to get the full set of Freeview channels from the Crystal Palace transmitter, three bundles of channels (known as multiplexes) are affected.

#### **Bundle 1 (Local TV Multiplex)**

London Live

TruTV

Tiny POP

POP Max

Sony Crime+1

Sony Movie Channel+1

#### **Bundle 2 (COM7 - HD receivers only)**

4seven HD

5SPIKE+1 (0200-0400)

5USA+1 (0400-0200)

Al Jazeera English HD

BBC News HD

Bollywood HD (Streamed Service)

CBS Reality+1

Channel4+1 HD

Keep It Country

Pick+1

Quest Red+1

TWR (Radio)

RT HD

Vintage TV

#### **Bundle 3 (COM8 - HD receivers only)**

5 STAR+1

BBC Four HD (1858-0529)

BT Showcase HD

CBeebies HD (0530-1857)

Forces TV

FreeSports

More4+1

QVC HD

QVC Beauty HD

PBS America

Together TV